



# Health Insurance

## For New International Students

### LIST OF MEDICAL SERVICE PROVIDERS THAT BILL DIRECT TO iMED

#### **Medical Clinics, Pharmacy, & Health Practitioners on/near Vancouver Campus:**

##### **UBC Student Health Service** (for UBC students only)

Main Floor, Room M334 at UBC Hospital - 2211 Wesbrook Mall, Vancouver BC

Tel: 604-822-7011 Email: [student.health@ubc.ca](mailto:student.health@ubc.ca)

Web: <http://students.ubc.ca/livewell/services/student-health-service>

##### **University Village Medical Clinic** (two locations)

#228 - 2155 Allison Road, Vancouver BC

(in the University Village above Staples)

Tel. 604-222-2273 (ext. 2)

5933 Birney Avenue, Vancouver BC

(UBC South Campus)

Tel. 604-222-2273 (ext. 1)

Web: [www.universityvillageclinic.com](http://www.universityvillageclinic.com)

##### **University Pharmacy**

5754 University Blvd., Vancouver BC (in UBC Village)

Tel. 604-224-3202 Web: [www.universitypharmacy.net](http://www.universitypharmacy.net)

##### **UBC Physical Therapy & Research Clinic**

Rm 244 - 2177 Wesbrook Mall, Vancouver, BC

Phone: 604-872-6959 Fax: 604-822-1870 Web: <https://physioclinic.med.ubc.ca>

#### **Urgent Care Centre and Emergency Room - for Emergencies Only**

##### **UBC Hospital - Urgent Care Centre**

**(Open 8am – 10pm)**

2211 Wesbrook Mall, Vancouver BC

##### **Vancouver General Hospital - Emergency Room**

**(Open 24/7)**

920 10<sup>th</sup> Avenue West, Vancouver BC

Switchboard Tel. 604-875-4111

#### **Medical Clinics near Okanagan Campus:**

##### **Orchard Medical Centre & Walk-In Clinic**

104 – 1990 Cooper Road, Kelowna, BC

[About a 12 minute drive South of UBC-O campus]

Phone: (250) 861-3235

**Kelowna General Hospital - for Emergencies Only** - 2268 Pandosy Street, Kelowna BC 250-862-4000

**Please Note:** You are **not** required to use the clinics or pharmacy listed, but they offer the convenience of billing *eligible medical expenses* to MSH INTERNATIONAL (Canada) LTD., the iMED insurance claims administrator, so you do not have to pay up front. If your medical expense is not covered under the iMED policy, or if the clinic or pharmacy is unable to confirm the eligibility of your expense at the time of service, then you will be required to pay the clinic or pharmacy.



# Health Insurance

## For New International Students

### WHO TO CONTACT FOR HELP REGARDING iMED

If hospitalized contact **MSH ASSISTANCE** immediately

Call toll free 24/7 at **1-800-808-2694\***  
or email [precert@msh-intl.com](mailto:precert@msh-intl.com)

*\* If unable to contact MSH with the toll free number, call **collect** to 1- (403) 538-2364*

To request Pre-Authorization of a medical service, and for help with an iMED Claim contact **MSH INTERNATIONAL**



SIACI SAINT HONORE GROUP

Suite 2900, 605 – 5th Avenue S.W.  
Calgary AB, T2P 3H5 CANADA  
Tel: +1 403 538-2364 or Toll Free at **1 (800) 808-2694**  
Fax: +1 403 265-9425  
[precert@msh-intl.com](mailto:precert@msh-intl.com)

For general support contact  
**David Cummings Insurance Services Ltd.**



- Tel 604.228.8816 or 1.800.818.3188 ( Toll Free in Canada and USA)
- Fax 604.228.9807
- Email: [imed@david-cummings.com](mailto:imed@david-cummings.com)
- Please note that in-person visits to DCIS office require a pre-booked appointment