



Health Insurance

For New International Students

LIST OF MEDICAL SERVICE PROVIDERS THAT BILL DIRECT TO iMED

Medical Clinics, Pharmacy, & Health Practitioners on/near Vancouver Campus:

UBC Student Health Service (By appointment, for UBC students only)

Main Floor, Room M334 at UBC Hospital - 2211 Wesbrook Mall, Vancouver BC

Tel: 604-822-7011 Email: student.health@ubc.ca

Web: <http://students.ubc.ca/livewell/services/student-health-service>

University Village Medical Clinic (Walk-in clinic, no appointment necessary, two locations)

#228 - 2155 Allison Road, Vancouver BC

5933 Birney Avenue, Vancouver BC

(in the University Village above Staples)

(UBC South Campus)

Tel. 604-222-2273 (ext. 2)

Tel. 604-222-2273 (ext. 1)

Web: www.universityvillageclinic.com

University Pharmacy

5754 University Blvd., Vancouver BC (in UBC Village)

Tel. 604-224-3202 Web: www.universitypharmacy.net

UBC Physical Therapy & Research Clinic

Rm 244 - 2177 Wesbrook Mall, Vancouver, BC

Phone: 604-872-6959 Fax: 604-822-1870 Web: <https://physioclinic.med.ubc.ca>

Urgent Care Centre and Emergency Room - for serious emergencies only

UBC Hospital - Urgent Care Centre

(Open 8am – 10pm)

2211 Wesbrook Mall, Vancouver BC

Vancouver General Hospital - Emergency Room

(Open 24/7)

920 10th Avenue West, Vancouver BC

Switchboard Tel. 604-875-4111

Medical Clinics near Okanagan Campus:

Turtle Bay Medical Clinic

#802-11850 Ocoala Road, Lake Country, BC

[About a 12 minute drive North of UBC-O campus]

Phone: (778) 480-6890

Web: www.turtlebaymedical.ca

Orchard Medical Centre & Walk-In Clinic

104 – 1990 Cooper Road, Kelowna, BC

[About a 12 minute drive South of UBC-O campus]

Phone: (250) 861-3235

Please Note: You are **not** required to use the clinics or pharmacy listed, but they offer the convenience of billing *eligible medical expenses* to MSH INTERNATIONAL (Canada) LTD., the iMED insurance claims administrator, so you do not have to pay up front. If your medical expense is not covered under the iMED policy, or if the clinic or pharmacy is unable to confirm the eligibility of your expense at the time of service, then you will be required to pay the clinic or pharmacy.



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WHO TO CONTACT FOR HELP REGARDING iMED

If hospitalized contact **MSH ASSISTANCE** immediately

Call Toll free 24/7 at 1-800-808-2694

- *If unable to contact MSH with the toll free number, call collect to 1- (403) 538-2364*

To request Pre-Authorization of a medical service, and for help with an iMED Claim contact **MSH INTERNATIONAL**



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Suite 300, 999 – 8th Street S.W.
Calgary AB, T2R 1N7 CANADA
Tel: +1 403 538-2364 or Toll Free at **1 (800) 808-2694**
Fax: +1 403 265-9425
claimsamerica@msh-intl.com

For general support contact
David Cummings Insurance Services Ltd.



- Tel 604.228.8816 or 1.800.818.3188 (Toll Free in Canada and USA)
- Fax 604.228.9807
- Email: info@david-cummings.com
- **Please note that until further notice our office is closed to visitors due to COVID-19 pandemic safety protocols**