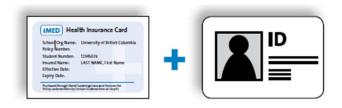


List of medical facilities that bill direct to MSH International for patients insured under iMED Health Insurance



Please Note: You are <u>not</u> required to use the clinics or pharmacy listed, but they offer the convenience of billing *eligible medical expenses* to MSH INTERNATIONAL (Canada) LTD., the iMED insurance claims administrator, so you do not have to pay up front. If your medical expense is not covered under the iMED policy, or if the clinic or pharmacy is unable to confirm the eligibility of your expense at the time of service, then you will be required to pay the clinic or pharmacy.



Direct Billing Facilities on or near UBC Vancouver Campus:

To Access a direct billing facility you will need to show your **iMED Card**, and you may be required to present photo identification.

UBC Student Health Service (for UBC students only)

Main Floor, Room M334 at UBC Hospital - 2211 Wesbrook Mall, Vancouver BC

Tel: 604-822-7011 Email: student.health@ubc.ca

http://students.ubc.ca/livewell/services/student-health-service

University Village Medical Clinic (two locations)

#228 - 2155 Allison Road, Vancouver BC (in the University Village above Staples) Tel. 604-222-2273 (ext. 2)

www.universityvillageclinic.com

5933 Birney Avenue, Vancouver BC (UBC South Campus)
Tel. 604-222-2273 (ext. 1)

University Pharmacy

5754 University Blvd., Vancouver BC (in UBC Village) Tel. 604-224-3202 www.universitypharmacy.net

For Serious Emergencies

UBC Hospital - Urgent Care Centre

(Open 8am – 10pm)

2211 Wesbrook Mall, Vancouver BC

<u>Vancouver General Hospital - Emergency Room</u> (Open 24/7)

920 10th Avenue West, Vancouver BC Switchboard Tel. 604-875-4111



Direct Billing Facilities on or near UBC Okanagan Campus:

UBC-O Student Wellness Clinic

To book an appointment call the front desk: 1-250-807-9270 https://students.ok.ubc.ca/healthwellness/student-health-clinic/

Lyte Medical

Kelowna BC

(Telemedicine Clinic)

Phone: (236) 766-1858

1555 Banks Road

(Inside Walmart)

www.turtlebaymedical.ca

Turtle Bay Medical Clinic

#802-11850 Oceola Road,

Phone: (778) 480-6890

Lake Country, BC

975 Academy Hill Way #109 Kelowna, BC Phone: (250) 300-3284 www.academyhillmedical.com

Orchard Medical Centre & Walk-In Clinic

104 - 1990 Cooper Road, Kelowna, BC Phone: (250) 861-3235

Medimap profile

Academy Hill Medical Clinic

West Kelowna Medical Centre

105-2231 Louie Drive Kelowna, BC

Phone: (250) 768-6985

www.westkelownamedical.com/

walk-in-clinic

Whitefoot Medical Clinic (near Big White Ski Resort)

5375 Big White Rd, Beaverdell Kelowna, BC Phone: 250-765-0544 www.whitefootclinic.com

For Serious Emergencies

Kelowna General Hospital – Emergency Room (open 24/7)

2268 Pandosy Street Kelowna BC

Phone: (250) 862-4000



WHO TO CONTACT FOR HELP REGARDING IMED Health Insurance

For 24/7 Emergency Assistance, Pre-Authorization of Medical Services, and Claims Inquiries:



MSH Assistance

Tel: Call Toll Free (Canada & US) Tel: 1 (800) 808-2694 (Open 24/7)

or call collect to 1 (403) 538-2364

Fax: 1 (416) 730-1878 Email: mshassistance@mshassistance.com

IF YOU ARE HOSPITALIZED YOU MUST CALL MSH ASSISTANCE IMMEDIATELY.



For inquiries about iMED Enrollment, the iMED Card, and additional support:



David Cummings Insurance Services Ltd. (DCIS)

Tel: 604.228.8816 or 1.800.818.3188 (North America Toll Free)

Email: imed@david-cummings.com www.david-cummings.com/imed