



Health Insurance

For New International Students

List of medical facilities that bill direct to MSH International for patients insured under iMED Health Insurance



Please Note: You are **not** required to use the clinics or pharmacy listed, but they offer the convenience of billing *eligible medical expenses* to MSH INTERNATIONAL (Canada) LTD., the iMED insurance claims administrator, so you do not have to pay up front. If your medical expense is not covered under the iMED policy, or if the clinic or pharmacy is unable to confirm the eligibility of your expense at the time of service, then you will be required to pay the clinic or pharmacy.



To Access a direct billing facility you will need to show your **iMED Card**, and you may be required to present photo identification.

Direct Billing Facilities on or near UBC Vancouver Campus:

UBC Student Health Service (for UBC students only)

Main Floor, Room M334 at UBC Hospital - 2211 Wesbrook Mall, Vancouver BC

Tel: 604-822-7011 Email: student.health@ubc.ca

<http://students.ubc.ca/livewell/services/student-health-service>

University Village Medical Clinic (two locations)

#228 - 2155 Allison Road, Vancouver BC

(in the University Village above Staples)

Tel. 604-222-2273 (ext. 2)

5933 Birney Avenue, Vancouver BC

(UBC South Campus)

Tel. 604-222-2273 (ext. 1)

www.universityvillageclinic.com

University Pharmacy

5754 University Blvd., Vancouver BC (in UBC Village)

Tel. 604-224-3202 www.universitypharmacy.net

For Serious Emergencies

UBC Hospital - Urgent Care Centre

(Open 8am – 10pm)

2211 Wesbrook Mall, Vancouver BC

Vancouver General Hospital - Emergency Room

(Open 24/7)

920 10th Avenue West, Vancouver BC

Switchboard Tel. 604-875-4111



Health Insurance

For New International Students

Direct Billing Facilities on or near UBC Okanagan Campus:

UBC-O Student Wellness Clinic

To book an appointment call the front desk: [1-250-807-9270](tel:1-250-807-9270)
<https://students.ok.ubc.ca/health-wellness/student-health-clinic/>

Turtle Bay Medical Clinic

#802-11850 Oceola Road,
Lake Country, BC
Phone: (778) 480-6890
www.turtlebaymedical.ca

Orchard Medical Centre & Walk-In Clinic

104 – 1990 Cooper Road,
Kelowna, BC
Phone: (250) 861-3235
[Medimap profile](#)

Lyte Medical

(Telemedicine Clinic)
1555 Banks Road
(Inside Walmart)
Kelowna BC
Phone: (236) 766-1858

Academy Hill Medical Clinic

975 Academy Hill Way #109
Kelowna, BC
Phone: (250) 300-3284
www.academyhillmedical.com

West Kelowna Medical Centre

105-2231 Louie Drive
Kelowna, BC
Phone: (250) 768-6985
www.westkelownamedical.com/walk-in-clinic

Whitefoot Medical Clinic (near Big White Ski Resort)

5375 Big White Rd, Beaverdell
Kelowna, BC
Phone: 250-765-0544
www.whitefootclinic.com

For Serious Emergencies

[Kelowna General Hospital](#) – Emergency Room (open 24/7)

2268 Pandosy Street
Kelowna BC
Phone: (250) 862-4000



Health Insurance

For New International Students

WHO TO CONTACT FOR HELP REGARDING iMED Health Insurance

For 24/7 Emergency Assistance, Pre-Authorization of Medical Services, and Claims Inquiries:



MSH Assistance

Tel: Call Toll Free (Canada & US) Tel: **1 (800) 808-2694 (Open 24/7)**

or call collect to 1 (403) 538-2364

Fax: 1 (416) 730-1878 **Email:** mshassistance@mshassistance.com

IF YOU ARE HOSPITALIZED YOU MUST CALL MSH ASSISTANCE IMMEDIATELY.



For inquiries about iMED Enrollment, the iMED Card, and additional support:



David Cummings Insurance Services Ltd. (DCIS)

Tel: 604.228.8816 or 1.800.818.3188 (North America Toll Free)

Email: imed@david-cummings.com

www.david-cummings.com/imed